Roll No.

Total No. of Pages: 02

**Total No. of Questions: 18** 

# BA (JAMC) (2020 Batch) (Sem.-3) INTERPERSONAL COMMUNICATION SKILLS

Subject Code: BAJMC-305-18 M.Code: 76748

Time: 3 Hrs. Max. Marks: 60

### **INSTRUCTIONS TO CANDIDATES:**

- SECTION-A is COMPULSORY consisting of TEN questions carrying TWO marks each.
- 2. SECTION-B contains FIVE questions carrying FIVE marks each and students have to attempt any FOUR questions.
- 3. SECTION-C contains THREE questions carrying TEN marks each and students have to attempt any TWO questions.

## **SECTION-A**

## Write briefly:

- 1. Define Body Language.
- 2. What is Intrapersonal Communication?
- 3. Advantages of face to face communication.
- 4. Difference between anxiety and stress.
- 5. What are gestures?
- 6. Give two ways to improve your self esteem.
- 7. Define Communication Skills.
- 8. Define Empathy
- 9. Importance of eye contact
- 10. Define Behavior.

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## **SECTION-B**

- 11. Explain the concept of the Five Freedoms.
- 12. Discuss ways to improve communication skills.
- 13. Write the differences between active and reflective listening.
- 14. Write major steps of writing process.
- 15. Discuss the importance of voice in interpersonal communication.

### **SECTION-C**

- 16. Discuss the importance of assertiveness in communication.
- 17. Explain the spiral model of personality development in detail.
- 18. Discuss various techniques for improving psychological skills.

NOTE: Disclosure of Identity by writing Mobile No. or Making of passing request on any page of Answer Sheet will lead to UMC against the Student.

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